

Tolling in Washington state

How does the system work

Anyone can use a toll road in Washington.

If you have a **Good To Go!** account, the toll will be charged directly to it. If you don't have an account, a bill will be mailed to the registered owner of the vehicle after you use a toll road, except on the SR 167 HOT lanes.

All vehicles using the SR 520 bridge, SR 99 tunnel and Tacoma Narrows Bridge will pay a toll.

On the I-405 express toll lanes and SR 167 HOT lanes drivers have the choice to pay a toll for a faster, more reliable trip or to travel toll-free if they meet the carpool requirements.

Choices for paying tolls

- **Good To Go!** pass – Ensures you pay the lowest rate on every toll road. Passes cost \$5-\$15.
- **Good To Go!** Pay By Plate* – You will pay the **Good To Go!** pass rate, plus an extra 25-cent fee for every trip.
- Pay By Mail* – You will pay \$2 more than the **Good To Go!** pass rate for every trip.

* Note for SR 167 HOT lanes: Pay By Plate and Pay By Mail are not options on the SR 167 HOT lanes. If you are driving alone you must have a **Good To Go!** pass to use the HOT lanes. If you are carpooling on SR 167, you can travel toll-free by following instructions below..



Map of toll roads in Washington state.

If you receive a bill in the mail you can pay it online at MyGoodToGo.com, or over the phone by calling customer service at 1-866-936-8246.

How to travel toll-free as carpooler on I-405 and SR 167

Carpoolers can travel toll-free in the SR 167 HOT lanes and in the I-405 express toll lanes as long as they meet specific requirements, which are different for each road.

I-405 Express Toll Lanes

To travel toll-free, carpoles must have a Flex Pass set to HOV mode, and the correct number of people in the vehicle for the time of day. On weekdays, at least three people must be in the vehicle from 5 AM - 9 AM and 3 PM - 7 PM to travel toll free. During mid-day, at least two people must be in the vehicle to travel toll free.

Carpool requirements for I-405 express toll lanes

Weekday Mornings	5 AM – 9 AM	3+ people
Weekday Mid-day	9 AM – 3 PM	2+ people
Weekday Afternoons	3 PM – 7 PM	3+ people

The express toll lanes are free and open to all overnight and weekends.

SR 167 HOT Lanes

Carpools with two or more people in the vehicle can always use the HOT lanes for free. If you are carpooling in the HOT lanes, a **Good To Go!** pass or account is optional. However, if you are carpooling and have a **Good To Go!** pass it must be a Flex Pass set to HOV mode to travel toll-free. All other vehicles with passes will be charged a toll regardless of how many people are in the vehicle.

Carpool requirements for SR 167 HOT lanes

Weekdays and Weekends	5 AM – 7 PM	2+ people
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The HOT lanes are free and open to all overnight.

Save money by opening a **Good To Go!** account

Good To Go! accounts save you money on every toll road in Washington. It's free to open an account and take less than 10 minutes.

- **Save money:** Drivers with a **Good To Go!** account and pass save \$2 on every toll trip compared to Pay By Mail.
- **Save time:** Choose an automatic payment option that works best for you so you don't have to worry about bills in the mail.
- **It's free:** There are no monthly fees and you are not required to pay tolls in advance. Buying a **Good To Go!** pass is optional.

Types of **Good To Go!** accounts

- **Pay As You Go:** Tolls are charged to your credit card twice a month. This account is free to open.
- **Pre-Paid:** Requires you to maintain a prepaid balance from which tolls are deducted every time you use a toll road.
- **Temporary:** A temporary account allows you to open an account for two weeks after which the account closes automatically. You do not need a pass for a temporary account, just your license plate and a credit card.

How to pay a toll if you don't have a **Good To Go!** account

If you do not have a **Good To Go!** account you can still travel on a toll road, and you will receive a bill in the mail within 30 days of your trip. After you receive a bill, you can still lower it by opening a **Good To Go!** account, which can be done online when paying your bill or by calling customer service.

It is also easy to dispute a bill online at MyGoodToGo.com or by calling customer service.

What happens if you don't pay your bill

If you do not to pay your tolls by the due date, you will be charged a \$5 late fee. If you don't pay your toll within 80 days, you will receive a notice of civil penalty for \$40 for each unpaid toll. If a vehicle owner does not resolve a civil penalty within 20 days, the Department of Licensing may place a hold on the vehicle registration.

WSDOT has a program that can waive late fees and penalties one time as long as you pay the original toll. For more information about the program please call customer service at 1-866-936-8246.

Questions about tolling?

Do you need help opening an account or paying a bill? To open an account or pay a toll bill, please visit our website, MyGoodToGo.com.

If you need assistance in a different language, please call customer service at 1-866-936-8246, upon request our representatives can connect you with interpreters speaking more than 250 languages.

Title VI Notice to Public

It is the Washington State Department of Transportation's (WSDOT) policy to assure that no person shall, on the grounds of race, color, national origin, as provided by Title VI of the Civil Rights Act of 1964, be excluded from participation in, be denied the benefits of, or be otherwise discriminated against under any of its programs and activities. Any person who believes his/her Title VI protection has been violated, may file a complaint with WSDOT's Office of Equity and Civil Rights (OECR). For additional information regarding Title VI complaint procedures and/or information regarding our non-discrimination obligations, please contact OECR's Title VI Coordinator at (360) 705-7090.

Americans with Disabilities Act (ADA) Information

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